



RECEIVING MAIL FROM TALKING BOOK SERVICES

Talking Book Services' mail comes in and goes out once a day in the morning. When a patron orders books, they go in the mail on the next business day. Books only go out to a patron if they are not at their maximum number of books.

In total, the TBS mail staff checks in and out about 1700 items a day. When books are received in our mail room they are opened, inspected, checked in, and re-shelved. Empty containers or mismatched books & containers are returned to the patron to be reconciled. Our computer system processes overnight to fill requests and assign books as patrons need them. The next business day mailing cards are printed, books are pulled from the shelves, cards are inserted into the containers and the books are checked out to the patrons.

TBS closes for recognized state and federal holidays and the U.S. Post Office closes for federal holidays. Our mail only goes out when TBS and the U.S. Post Office are both open. When ordering books, patrons should always take into account any upcoming holidays. Observed holidays are listed in the box on the next page.

TBS staff does not work on weekends. Books ordered on Friday will not be assigned to go in the mail until the following Monday morning.

Continued on page 2

Books ordered on the Friday before a Monday holiday will not go in the mail until the following Tuesday. Patrons are encouraged to order their books as early as possible before any upcoming holiday.

Talking Book Services and the South Carolina State Library observe these holidays in 2018:

- New Year's Day - Monday, January 1**
- Martin Luther King, Jr. Day - Monday, January 15**
- President's Day - Monday, February 19**
- Confederate Memorial Day - Thursday, May 10**
- National Memorial Day - Monday, May 28**
- Independence Day - Wednesday, July 4**
- Labor Day - Monday, September 3**
- Veterans Day - Monday, November 12 (observance)**
- Thanksgiving Day - Thursday, November 22**
- Day after Thanksgiving Day - Friday, November 23**
- Christmas Eve - Monday, December 24**
- Christmas Day - Tuesday, December 25**
- Day after Christmas - Wednesday, December 26**

Winter Reading Program for Adults:

Don't let the winter blues set in! Join The Talking Book Services Winter Reading Program for Adults. The theme is Mystery Bingo. Each participant will read at least 5 books that meet one of the criteria on the bingo card on the next page. Just like bingo, you must complete everything that aligns in a row vertically, horizontally, or diagonally. The middle block is a free space. If you complete a row containing the free space you only need to read 4 books. Each square must be represented by a different book even though some books might work for more than one square.

If you like, you can complete up to 2 bingos. Please use the same bingo card for both. Challenge yourself!

To help you choose, the Reader Advisors will have a list of authors that fit each category. For the specific authors listed, you may have a title chosen at random if you like.

Cut or tear this page out of the newsletter to use your bingo card.

Once you have gotten a bingo, you should mail your bingo card to:

Talking Book Services
South Carolina State Library
1500 Senate St.
Columbia, SC 29201

In the upper right corner of the envelope, please write "Free Matter for the Blind and Handicapped". No postage is necessary if you do that. Please remember to put your name on the bingo card. Once we receive your completed bingo card we will send you a small prize. The program will end March 30.

CUT OR TEAR OFF

ADULT WINTER READING BINGO

Read a "cozy" mystery	Read a mystery that is part of a series	Read a British mystery	Read a mystery by Erle Stanley Gardner or Rex Stout	Read a humorous mystery
Read a mystery with a female sleuth	Read a mystery by Dorothy L. Sayers	Read a mystery by a NY Times best selling author	Read a police procedural mystery	Read a mystery featuring food or recipes
Read a vintage mystery by Agatha Christie	Read a mystery set in a rural area/small town	FREE	Read a mystery by a female author	Read a mystery set in a place you have visited or lived in
Read a children's or young adult mystery	Read a mystery with a pair of sleuths	Read a mystery with an animal sleuth	Read a paranormal mystery	Read a mystery originally written in another language
Read a true life crime/ mystery	Read a mystery by a male author	Read a mystery set in 19th century/turn of 20th century	Read a mystery featuring a lawyer or courtroom	Read a mystery set in South Carolina

CUT OR TEAR OFF

NAME _____

PHONE _____

WINTER READING PROGRAM FOR KIDS

Want something fun to do during the months of February and March? Want to win prizes? Join The Talking Book Services Winter Reading Program for Children from ages 4 - 18. All you need to do is sign up and get to reading! Each participant will read at least 5 books that meet one of the criteria on the bingo card on the next page. Just like bingo, you must complete everything that aligns in a row vertically, horizontally, or diagonally. The middle block is a free space. If you complete a row containing the free space you only need to read 4 books. Each book you read can only count for one square even though they may fit in the criteria for more than one block.

If you like, you can complete up to 2 bingos. Please use the same bingo card for both. Challenge yourself!

To help you choose, you may call us to have a reader advisor suggest a book for you if you cannot think of one on your own.

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KID'S WINTER READING BINGO

Read a book with a color in the title	Read a book about a dog	Read the first book in a series	Read a book with a one word title	Read a book set in a school
Read a book about a family	Read a historical fiction book	Read an award winning book	Read a book by a female author	Read a biography
Read a book with a number in the title	Read a non-fiction book	FREE	Read the last book of a series	Read a book set in the past
Read a book set in the future	Read a mystery book	Read any book for an hour	Read a book that takes place in another country	Read a fairy tale or folk tale
Read a classic	Read a book about magic	Read a book with a female main character	Read a book about a cat	Read a book about friendship

CUT OR TEAR OFF

NAME _____

PHONE _____

Digital Books and Friends Book Club

We are starting a book club for TBS audio readers. It's called Digital Books and Friends Book Club.

Many of you have expressed a desire to have the ability to share your books with other TBS patrons. Because we have patrons all over the state, this will be a call-in book club.

How the club is going to work:

You will need to register. Please call us at 1-800-922-7818 and ask for Brenda or email us at tbsbooks@statelibrary.sc.gov. We recommend registering at least two weeks in advance of the club meeting date. Club members will read the assigned book. Call in on the appointed day and time using a special toll-free number. Once everyone is on the line, we will start the discussion.

Our first book will be Minnow (DBC05196) by James McTeer II. It's the tale of a brave young boy on a journey through the wild islands of the Beaufort lowcountry, all for the promise of medication to save his bedridden father. This is a story of love, perseverance, sacrifice and magic.

James E. McTeer II was born and raised in Beaufort, SC. He won the 2015 South Carolina First Novel Prize for his novel *Minnow*. A school librarian in Columbia, SC, he is the grandson of the late J. E. McTeer, whose 37 years as High Sheriff of the Lowcountry (and local witch doctor) served as inspiration for the book. *Minnow* has gone on to win a regional Gold IPPY, received starred reviews from *Kirkus* and *Library Journal*, and was called a "fabulous tale" by Pat Conroy. James lives in Columbia with his wife, infant son, and two dogs. Our first meeting will be February 23, 2018 at 3:00 pm. To join, you must be registered by January 31, 2018.

BARD Issues

Many Talking Book Services patrons are now using BARD, BARD Mobile and BARD Express to download audio and Braille titles for themselves. We love that so many of you have found BARD helpful. BARD is available to all patrons of TBS but it works best for those who are more tech savvy or have someone at home readily available to assist them.

Quite often we receive calls from patrons needing help with issues that arise on their computers and devices. Many times these are problems with internet service providers, equipment issues, storage capacity, computer problems, or user error.

The TBS staff can offer some help with using BARD but we are not able to help diagnose issues with your personal computers, devices or phones. We cannot offer assistance with assistive technology like Jaws. We are unable to determine why you are having problems on your end. Every patron's device is set up differently and we are not there to see what the problem is. We cannot train patrons in computer or device usage. We can only let you know if there are known issues with BARD itself.

There are computer skills that users must have in order to use the BARD website on a computer: navigating a web browser; sending and receiving email; filling out online forms; remembering and using a personal username and password; downloading and locating files on your computer; creating folders; copying and pasting files; extracting files from a zipped format; connecting, removing, and erasing files from a cartridge, USB flash, or computer.

BARD Express offers a slightly quicker way to download to a computer but patrons must still be able to click, save, and locate files

and move them to the UBS drive to use on their players. To use the BARD Mobile app users must have a good working knowledge of their own personal devices. Users must understand how to download an app and utilize it.

Problems on the patron's end that aren't expressly BARD related should be handled by 3rd parties such as the phone company or service provider, reputable computer repair services, or the company that sold you your device or installed your equipment.

February is African-American History Month

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|-----------------|--|
| DB 81470 | 28 Days: Moments in Black History That Changed the World by Charles R. Smith |
| DB 80571 | Death of a King: The Real Story of Dr. Martin Luther King Jr.'s Final Year by Tavis Smiley |
| DB 86234 | Hidden figures: the American dream and the untold story of the Black women mathematicians who helped win the space race by Margot Lee Shetterly |
| DB 80793 | Gateway to Freedom: The Hidden History of the Underground Railroad by Eric Foner |
| DB 84212 | Black Presidency: Barack Obama and the Politics of Race in America by Michael Eric Dyson |
| DB 68628 | Delta Blues: The Life and Times of the Mississippi Masters Who Revolutionized American Music by Ted Gioia |
| DB 72888 | Beyond the Shadow of the Senators: The Untold Story of the Homestead Grays and the Integration of Baseball by Brad Snyder |

March is Women's History Month

- DB 70285** **When Everything Changed: The Amazing Journey of American Women from 1960 to the Present** by Gail Collins
- DB 76489** **Vital Voices: The Power of Women Leading Change around the World** by Alyse Nelson
- DB 82306** **First Ladies: Presidential Historians on the Lives of 45 Iconic American Women** by Susan Swain
- DB 86024** **Wonder women : : 25 innovators, inventors, and trailblazers who changed history** by Sam Maggs
- DB 83307** **Sisters in Law: How Sandra Day O'Connor and Ruth Bader Ginsburg Went to the Supreme Court and Changed the World** by Linda R. Hirshman
- DB 71261** **A Few Good Women: America's Military Women from World War I to the Wars in Iraq and Afghanistan** by Evelyn Monahan
- DB 81681** **Eye on the Struggle: Ethel Payne, the First Lady of the Black Press** James McGrath Morris

New Large Print Books Now Available

- LP 23103** **Secrets of the Tulip Sisters** by Susan Mallery (romance)
- LP 23107** **Charlatans** by Robin Cook (mystery)
- LP 23109** **Y is for Yesterday** by Sue Grafton (mystery)
- LP 23110** **Robert B. Parker's The Hangman's Sonnet: A Jesse Stone Novel** by Reed Farrel Coleman (mystery)
- LP 23119** **A Legacy of Spies** by John Le Carré (espionage)
- LP 23122** **The Right Time** by Danielle Steel (romance)
- LP 23127** **Smoke Wagon: A Morgan Clyde Western** by Brett Cogburn (western)
- LP 23135** **Once a Rebel: Rogues Redeemed** by Mary Jo Putney (historical romance)

DONATIONS

We appreciate the generosity of those that give and we miss those patrons who have been honored with memorials. Remember that all donations are considered a charitable donation and therefore tax-deductible. When making a donation, please include the address of those to be notified for memorials or donations in honor of a special occasion or person.

Donations can be sent to Talking Book Services, S.C. State Library, 1500 Senate St., Columbia, SC 29201. **Donations are used to enhance and improve library services.** Please make checks payable to Talking Book Services.

DONOR	
Juanita Hicks	Mr. & Mrs. Roy Pastorius
Mr. & Mrs. Donald Clemmer	Joseph Woods
Andrew Net Sloan	Elaine Welch
Betty Jane Adams	James M. Railing
Janet Van Name	William L. Brunson III
Nancy Kitchens	
Mrs. Elizabeth Tart	In memory: Thomas Tart

USING THE BOOKSHELF FEATURE

To read cartridges with multiple books or magazines, go to "bookshelf" mode:

- Insert cartridge in player.
- Press and hold "Play/Stop" until you hear it say "BOOKSHELF."
- Press REWIND OR FASTFORWARD to select book.
- Then press play again to listen.

**Talking Book Services
1500 Senate Street
Columbia, SC 29201**

803-734-4611
1-800-922-7818
FAX: 803-734-4610

tbsbooks@statelibrary.sc.gov

HOURS:
Monday—Friday
8:30 a.m.—5:00 p.m.

ELIGIBILITY

Persons unable to read or use materials as a result of temporary or permanent visual or physical limitations may receive services. Call for more information or visit our website:
sctalkingbook.org

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TALKING BOOK SERVICES
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COLUMBIA, SC 29201**

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